PRIVACY POLICY

Bank of Baroda (BOB) offers Internet Banking services through the website https://barodadiginext.com/iportalweb. **BOB** is strongly committed to protect the privacy of the personal information of its customers, including information that is of a confidential nature for a customer availing any of the internet banking services by using this website.

BOB has taken all necessary and reasonable measures to protect the confidentiality of the customer information and its transmission through the internet banking portal. BOB shall not be held liable for any disclosure of the confidential information in accordance with this Privacy Statement or disclosure as decided by the Bank as per the terms and conditions.

BOB endeavours to safeguard and ensure the security of the information provided by the Customer. It uses 256-bit Secured Socket Layer encryption for the transmission of the information.

The Customer is required to co-operate with BOB in order to ensure complete security of the information and it is recommended that the customers necessarily choose their passwords carefully, such that no unauthorised access is made by a third party.

To make the password complex and difficult for others to guess, the customers should use a combination of any three : Upper case character/ Lower case character/ Numeric character/ Special character (eg. @,/, [, -, =, +, !, #, $, etc,).

The Customers should undertake not to disclose their password to anyone or keep any written or other record of the password such that a third party could access it.

The customer should not keep Easy Guess Passwords (i.e., passwords such as spouse's first name, favourite team, etc.).

Passwords should not be based on any of the following:

- Months of the year, days of the week or any other aspect of the date
- Family names, initials or car registration numbers
- Company names, identifiers or references
- Telephone numbers or similar all-numeric groups
- User ID, user name, group ID or other system identifier
- More than two consecutive identical characters

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